

Electronic Acknowledgement Receipt

EFS ID:	9503067
Application Number:	10076362
International Application Number:	
Confirmation Number:	1508
Title of Invention:	Method and system for managing service requests across multiple systems
First Named Inventor/Applicant Name:	Alexander Druyan
Customer Number:	30449
Filer:	Jack P. Friedman/Kimberly Dwileski
Filer Authorized By:	Jack P. Friedman
Attorney Docket Number:	AUS920011019US1
Receipt Date:	23-FEB-2011
Filing Date:	14-FEB-2002
Time Stamp:	12:20:30
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$540
RAM confirmation Number	15229
Deposit Account	090457
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Notice of Appeal Filed	AUS920011019U51- noticeofappeal.pdf	240099 15071a86c8b8d4f514bde1b77c5d0174502a1b2	no	2

Warnings:**Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	30231 c1d4661b0118008f6e2a64816affce2ae72b49c9	no	2
---	-------------------------	--------------	---	----	---

Warnings:**Information:**

Total Files Size (in bytes):	270330
-------------------------------------	--------

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.